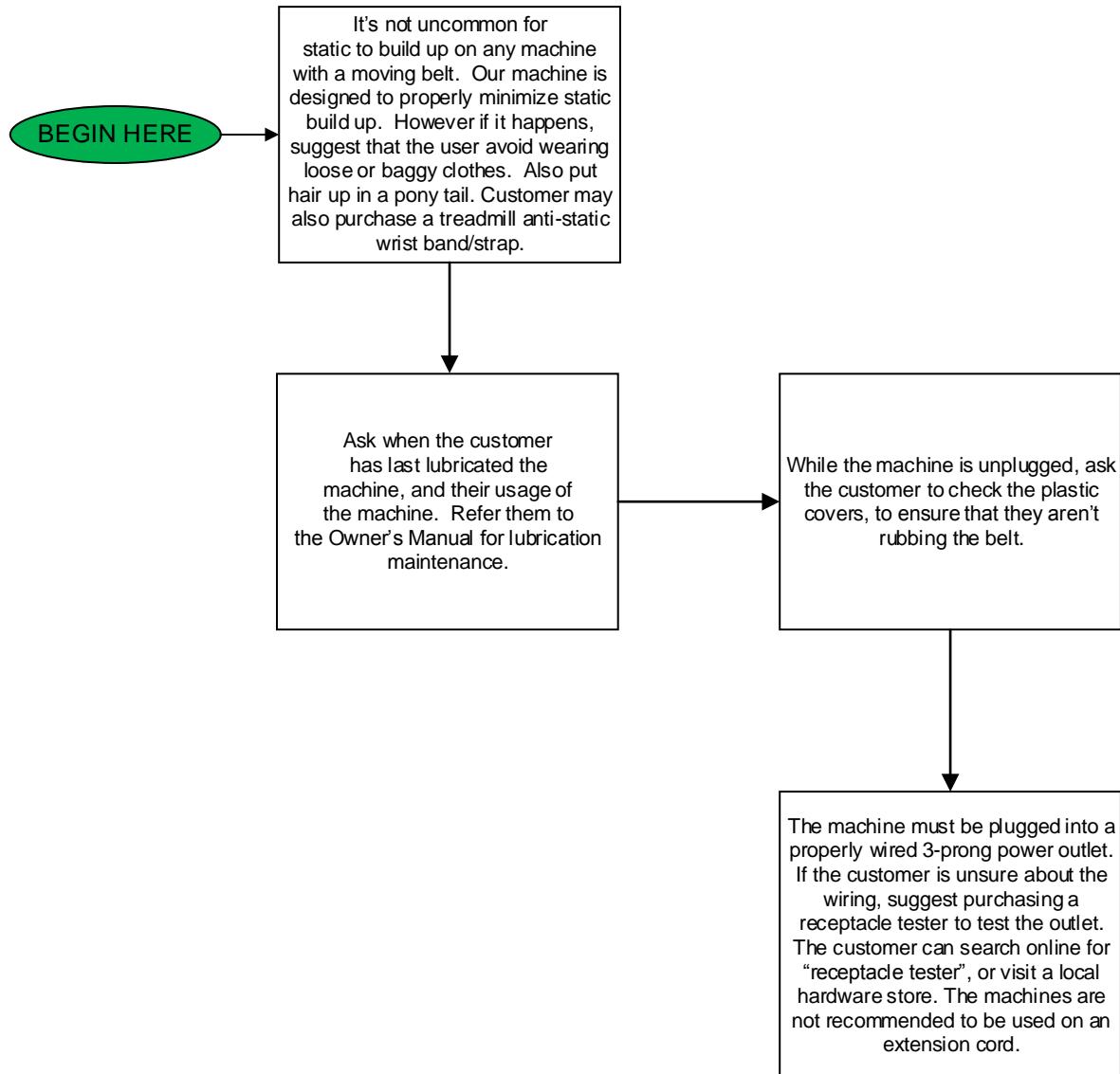
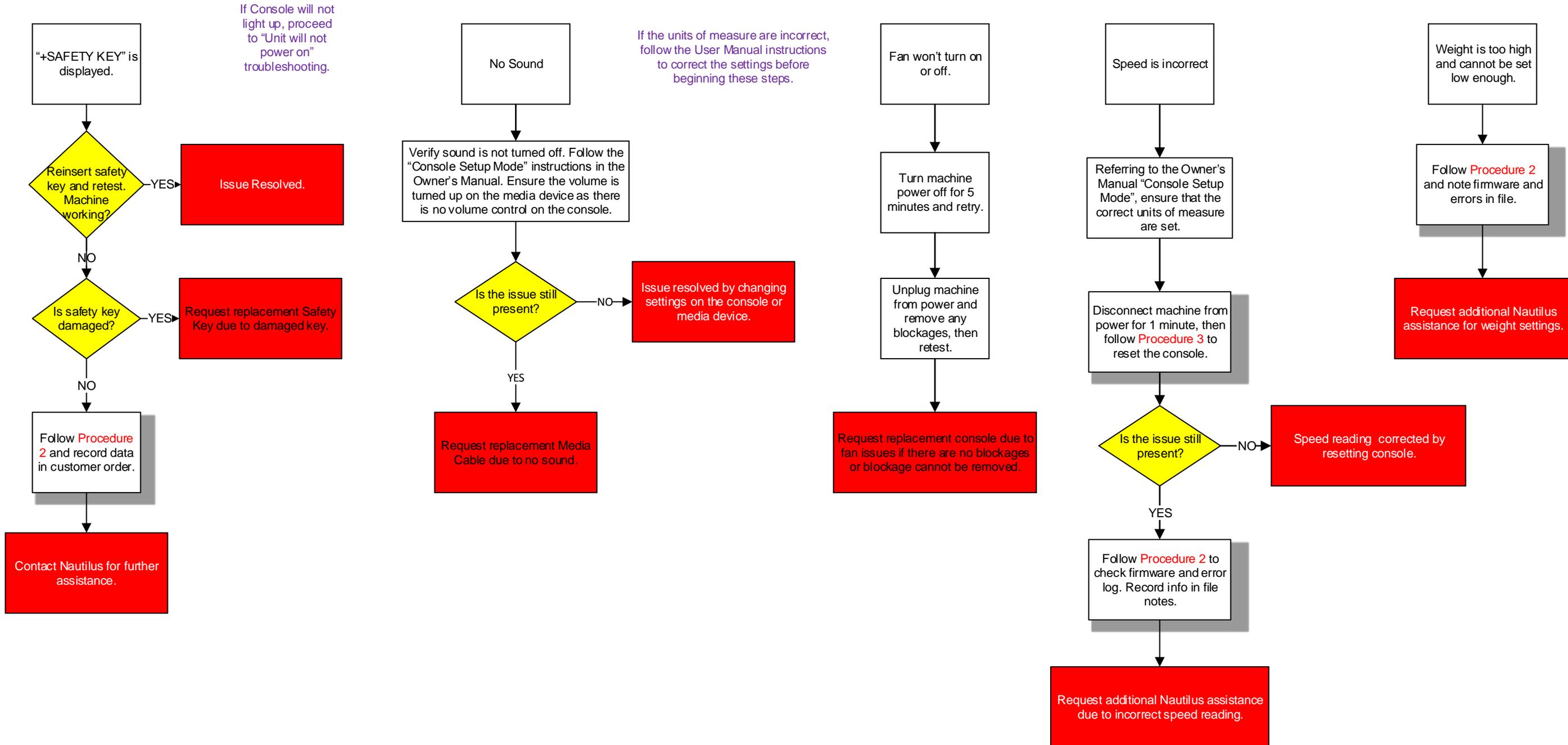


# Electrostatic Shock

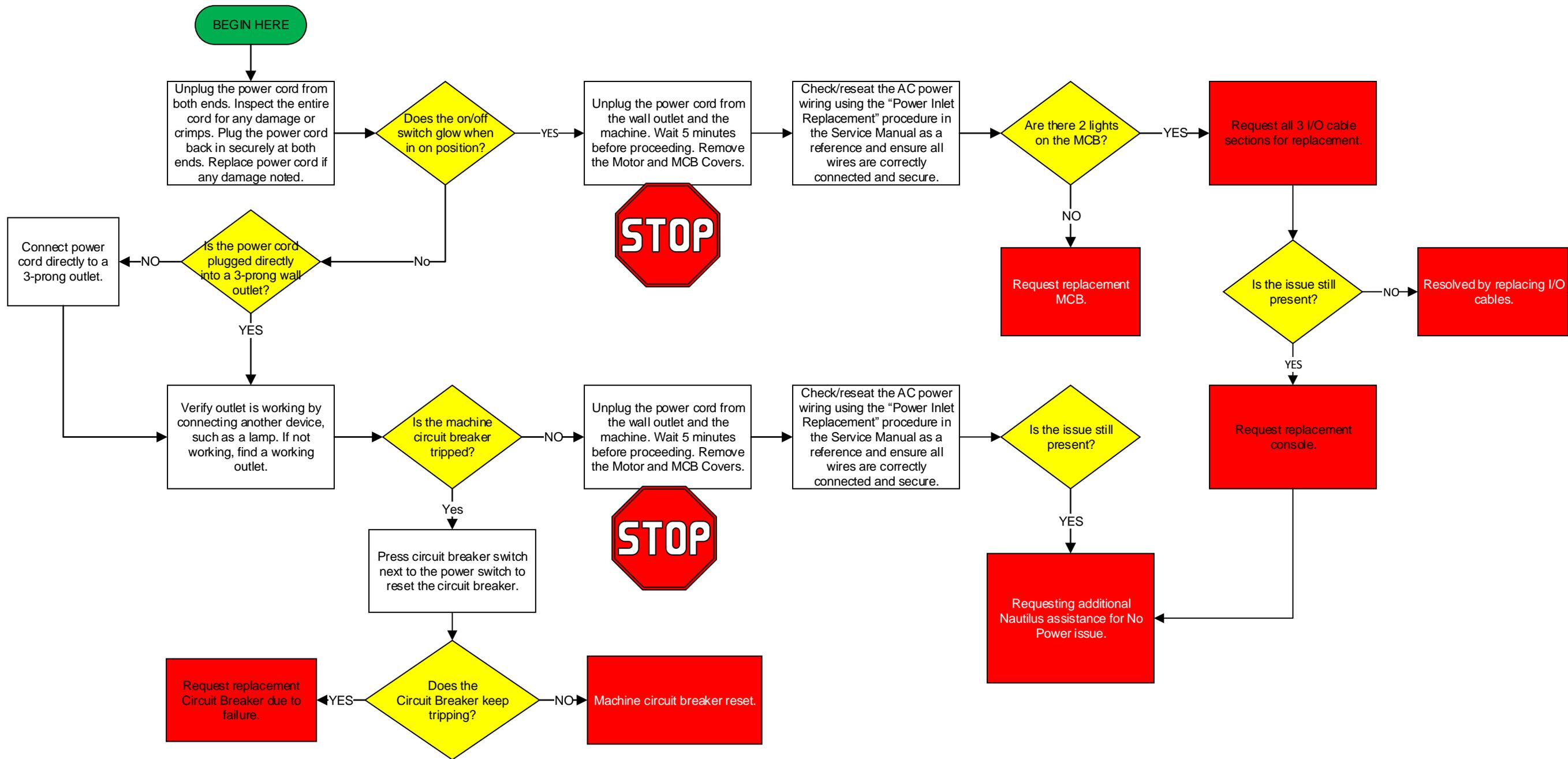
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# Console Issues

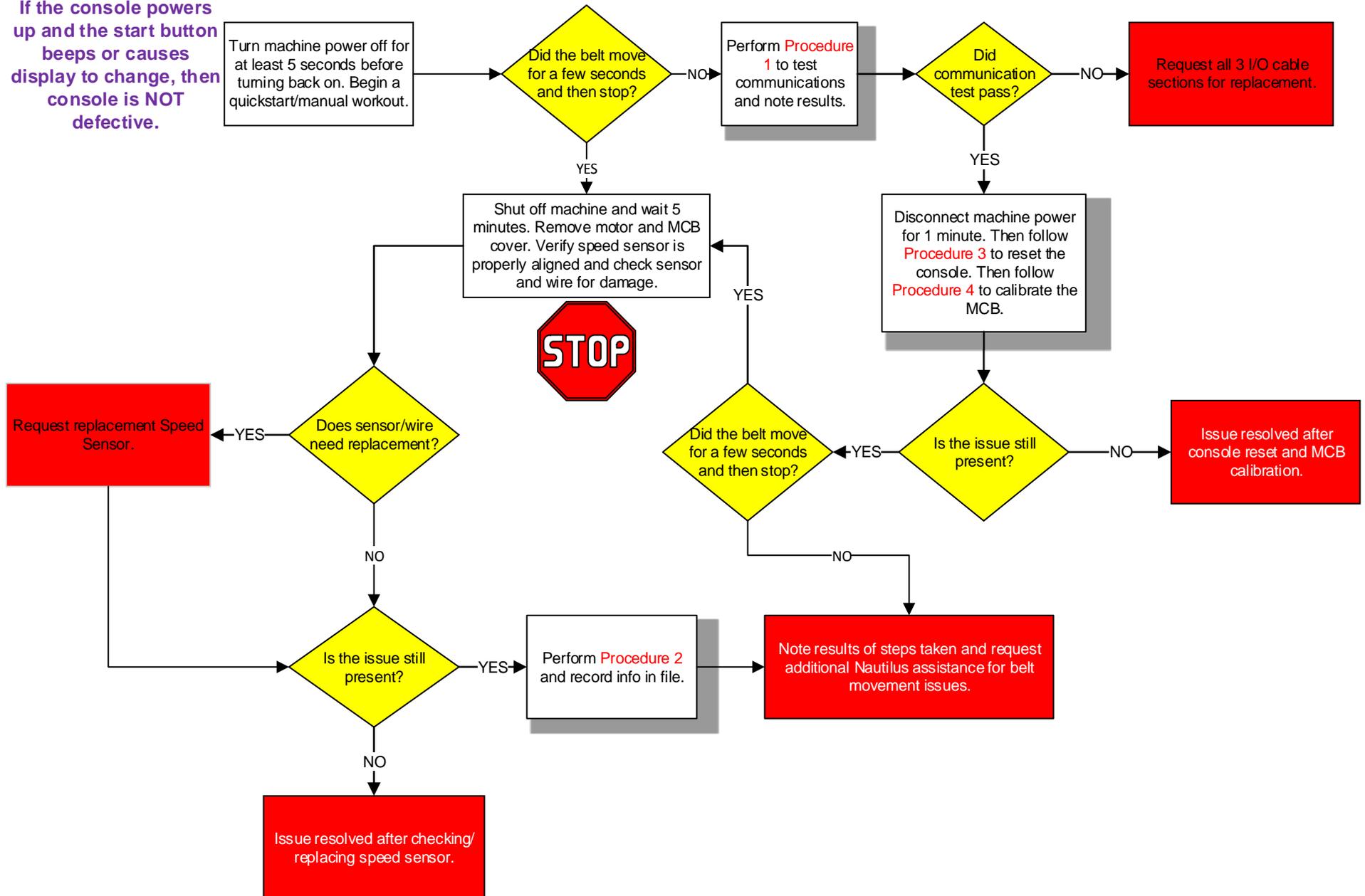


# Unit will not power on or power is on, but console does not light up.

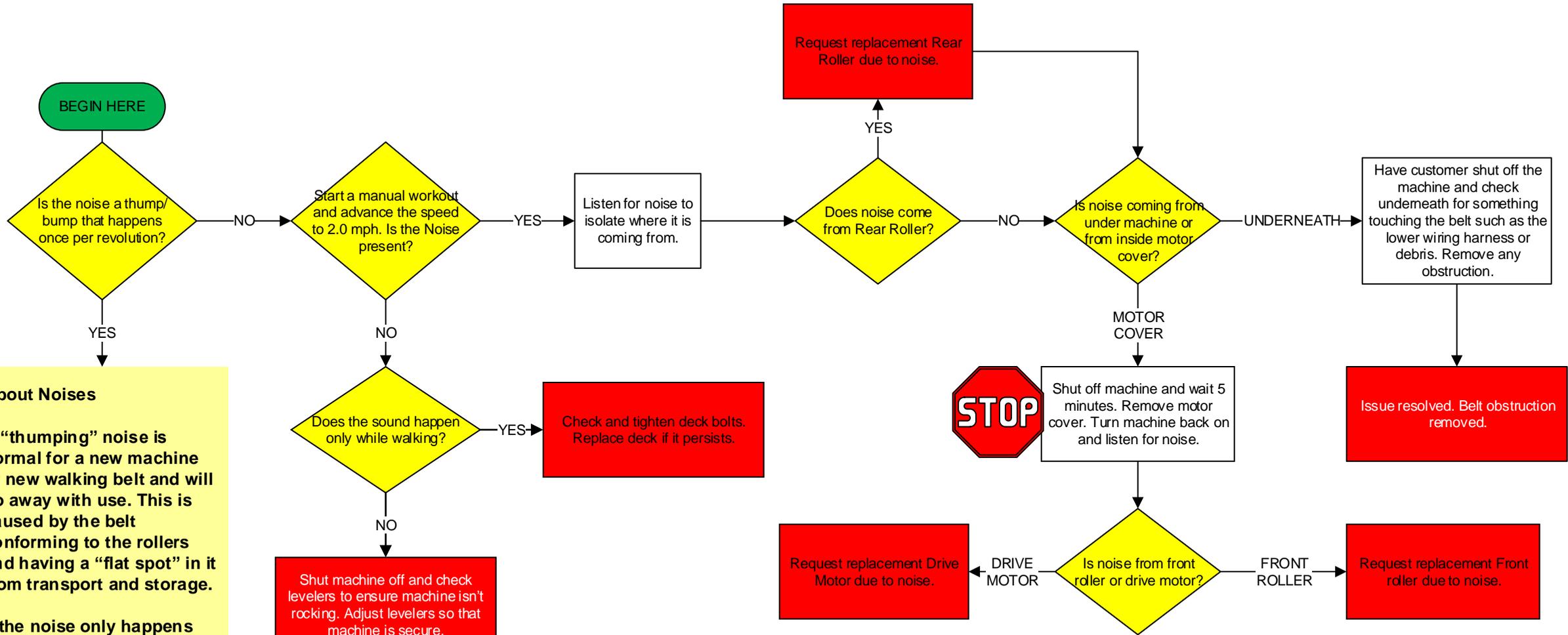


# Walking belt doesn't move or moves only briefly. Console lights up.

If the console powers up and the start button beeps or causes display to change, then console is NOT defective.



# Noise Issues



**About Noises**

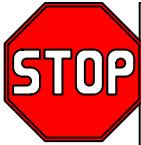
A “thumping” noise is normal for a new machine or new walking belt and will go away with use. This is caused by the belt conforming to the rollers and having a “flat spot” in it from transport and storage.

If the noise only happens when the user is walking on the machine, suggest having a 2<sup>nd</sup> person walk on the machine, while the 1<sup>st</sup> person locates the source of the noise.

Shut machine off and check levelers to ensure machine isn't rocking. Adjust levelers so that machine is secure.

Check and tighten deck bolts. Replace deck if it persists.

Request replacement Drive Motor due to noise.



Shut off machine and wait 5 minutes. Remove motor cover. Turn machine back on and listen for noise.

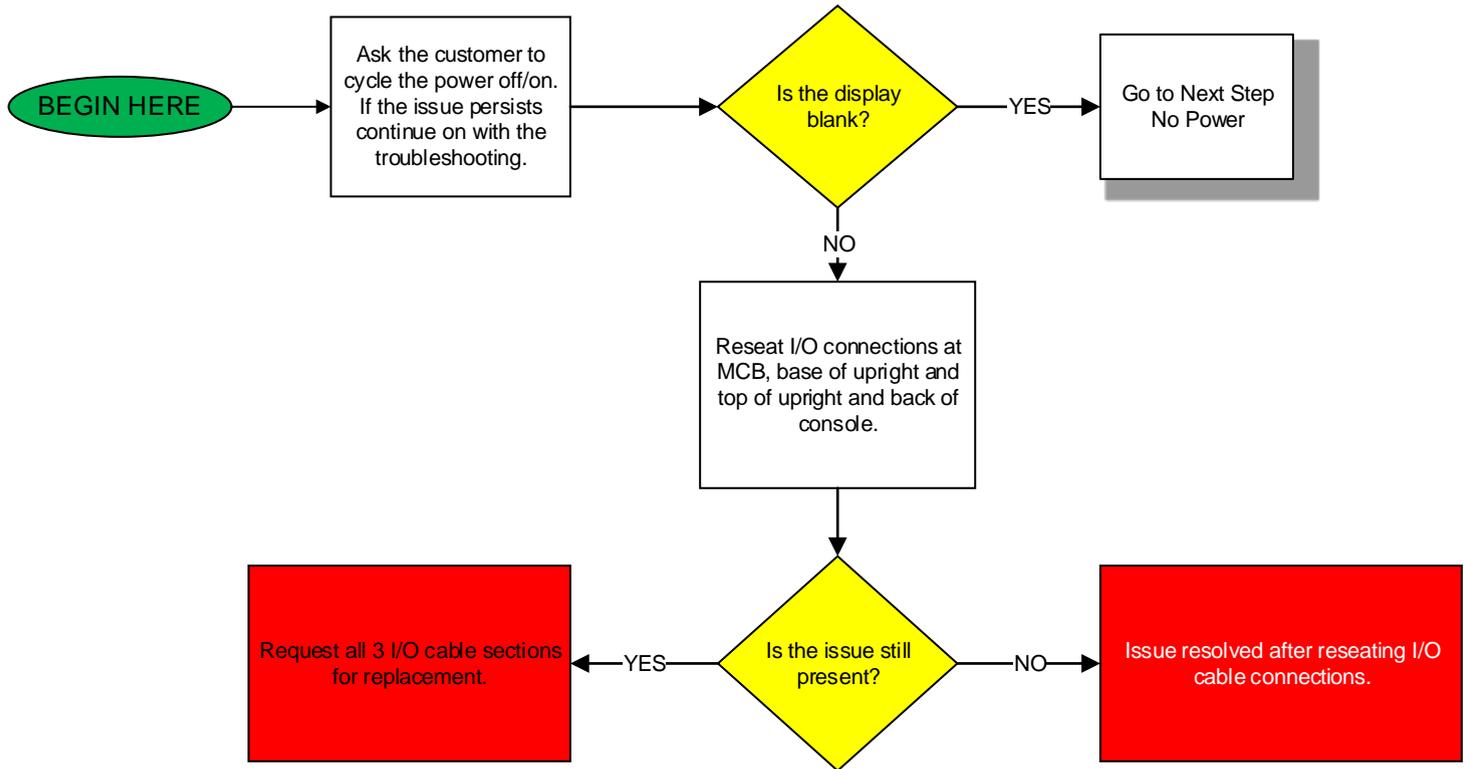
Request replacement Front roller due to noise.

Issue resolved. Belt obstruction removed.

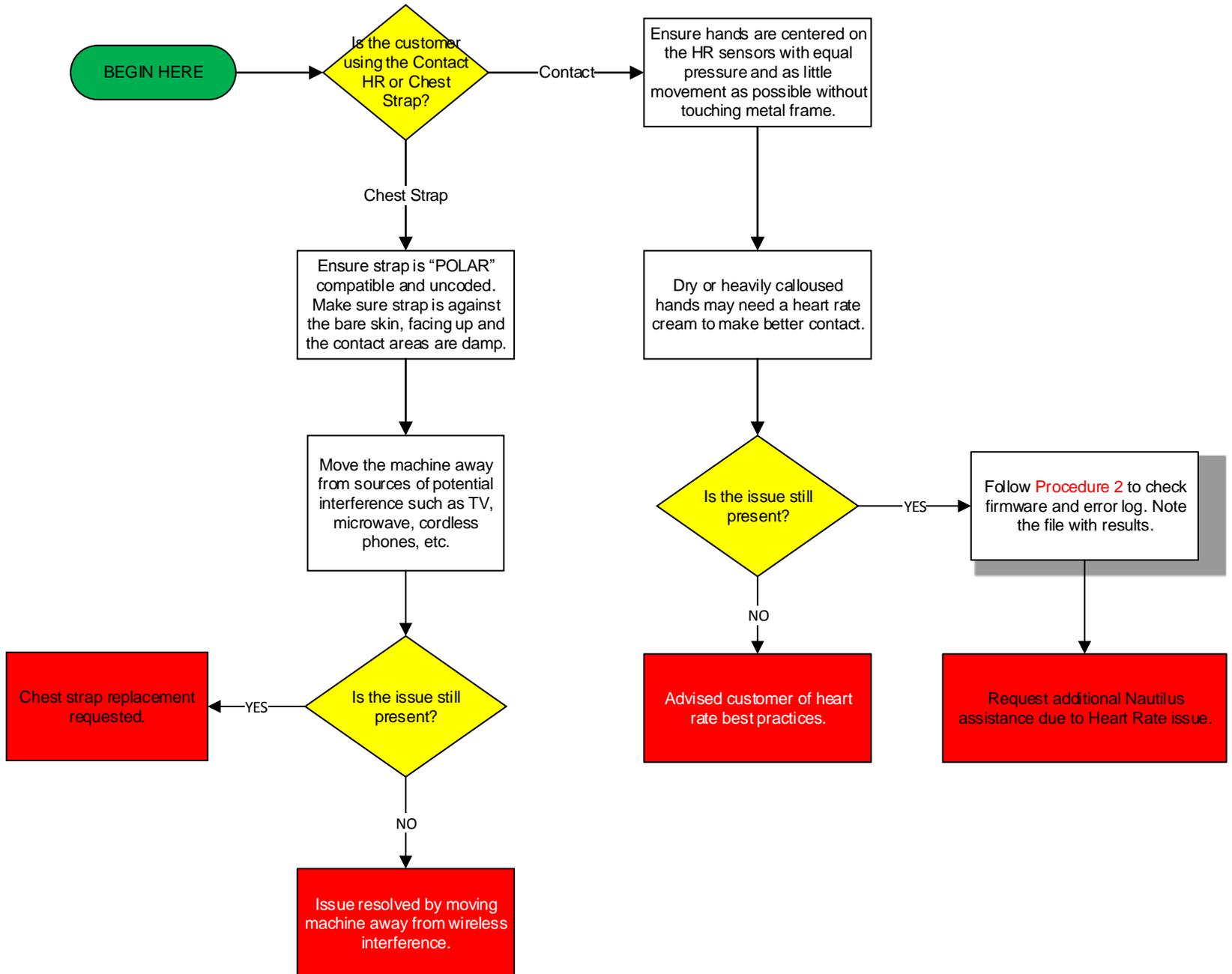
Request replacement Rear Roller due to noise.

# Buttons Do Not Respond

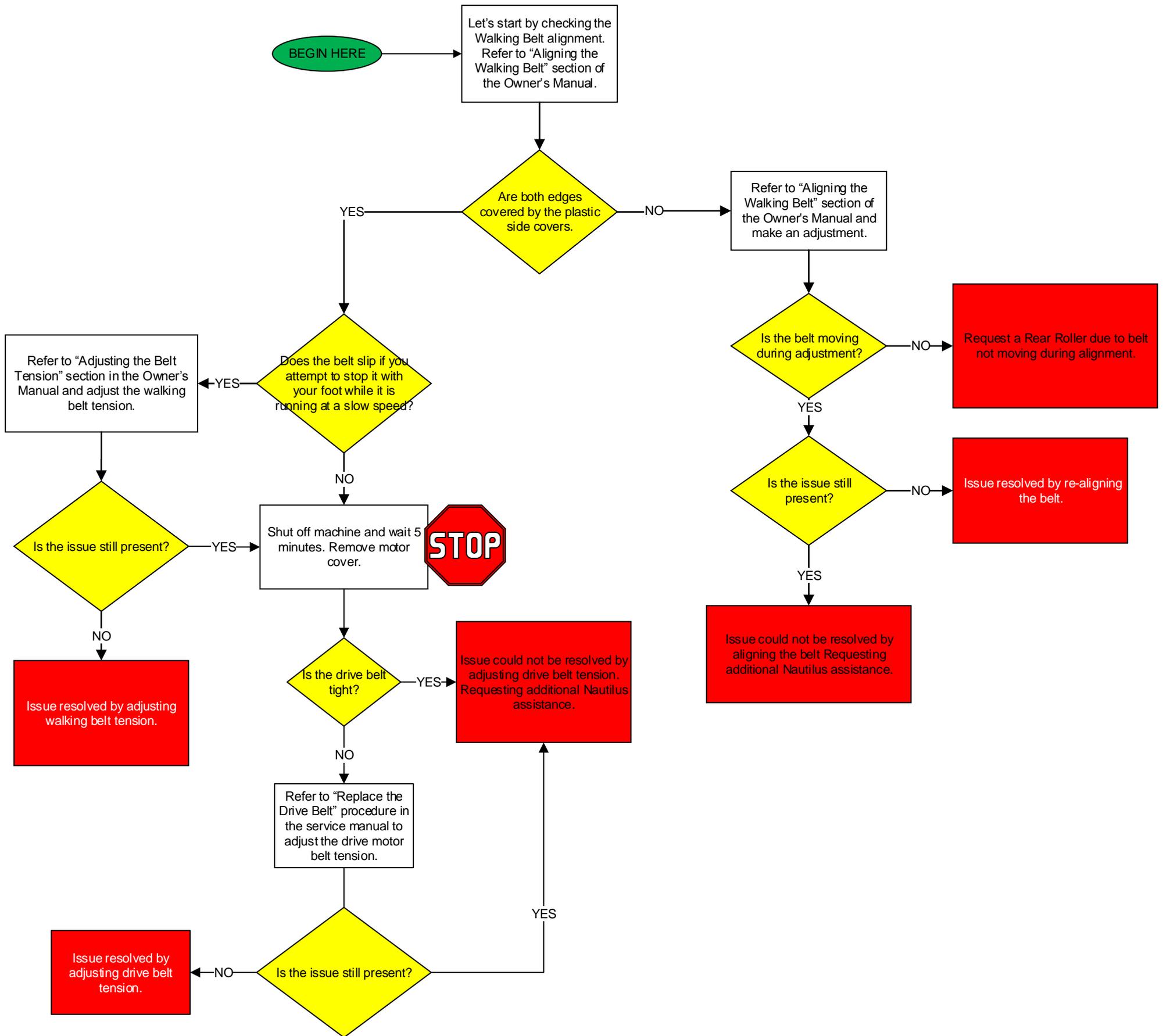
If the console powers up and the start button beeps or causes display to change, then console is NOT defective.



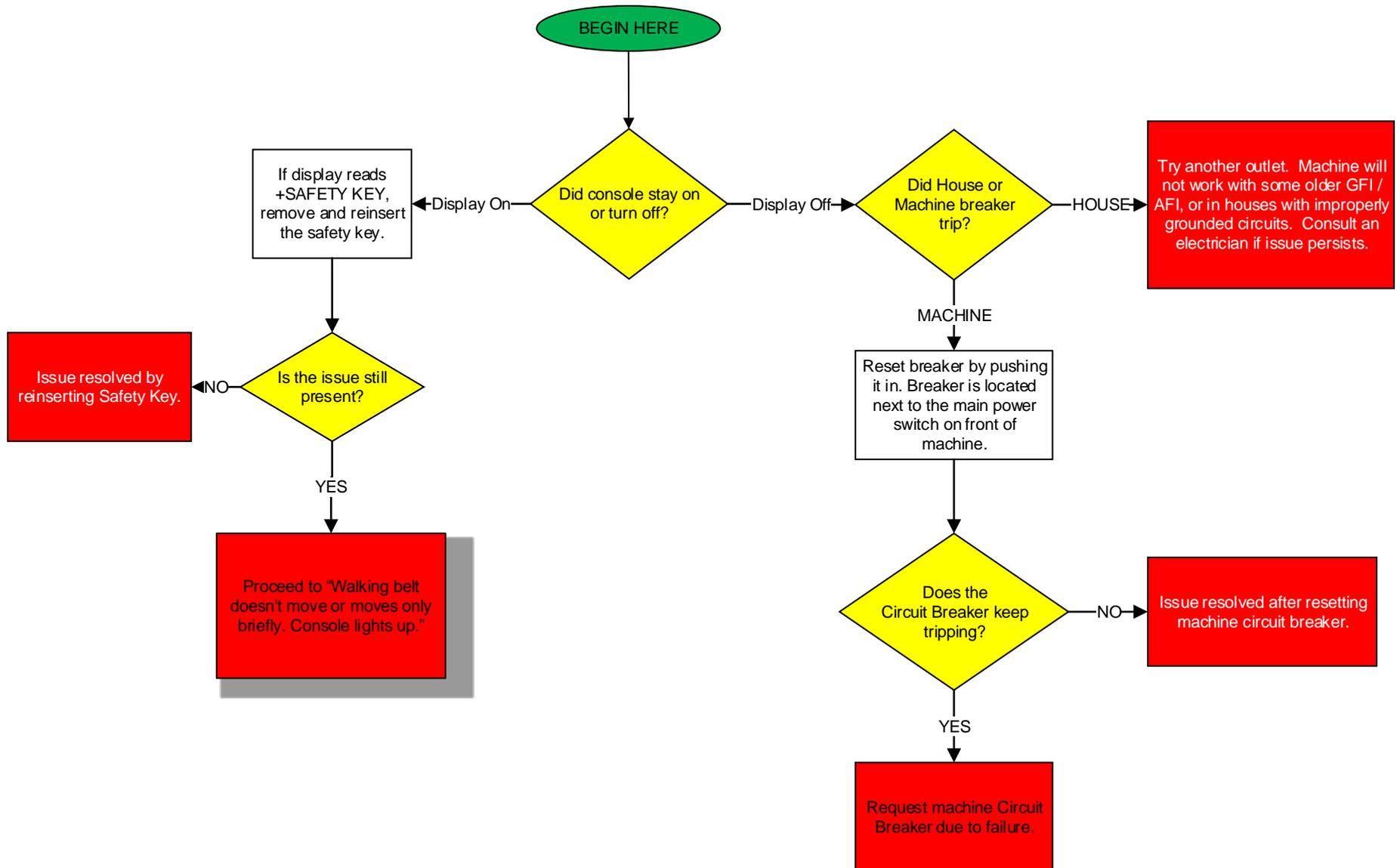
# Heart Rate Issues



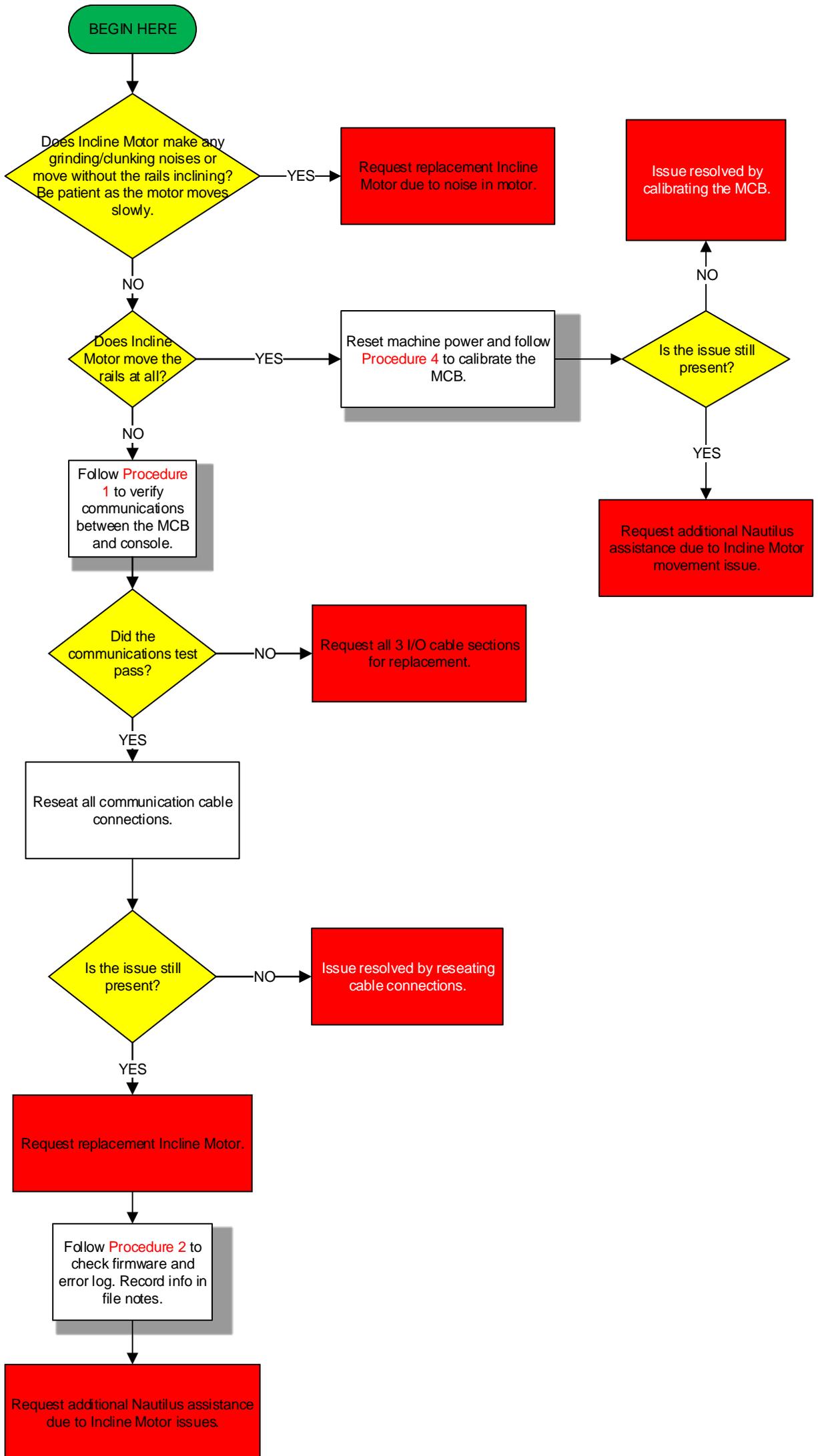
# Belt Alignment/Slipping/Hesitation



# Machine Shuts Off or Belt Stops During Workout



# Incline Issues



# Procedures

## PROCEDURE 1: MCB COMMUNICATIONS TEST (I/O CABLE TEST):

1. Hold down the PAUSE/STOP button and RIGHT ARROW button together for three seconds while at the Welcome screen to enter the Console Setup Mode. Console will beep and display date information when it enters Setup Mode.
2. Push OK four times until the Console displays the TOTAL RUN HOURS screen.
3. Hold down the PAUSE/STOP button and RIGHT ARROW button together for 3 seconds to go into the Engineering Mode
4. Press the UP arrow six times and screen will display RUN MCB TEST
5. Press OK and screen will display MCB REV on the left of the screen. Record any letters/numbers on the right of the screen.
6. Press the RIGHT arrow once and screen will display PKT A0 on the left, with four letters or numbers on the right.
7. Are letters and numbers on the right constantly changing (counting)?
8. If yes, I/O communications are OK.
9. If no, I/O communications are interrupted and all three I/O cables must be replaced.

## PROCEDURE 2: CHECK FIRMWARE VERSION AND ERROR LOG:

1. Hold down the PAUSE/STOP button and Right arrow button together for 3 seconds while at the Welcome screen to enter the Console Setup Mode. Console will beep and display date.
2. Push OK four times until the Console displays the TOTAL RUN HOURS screen.
3. Hold down the PAUSE/STOP button and Right arrow button together for 3 seconds
4. Software version is displayed. Record the last three digits (letter and two numbers).
5. Push the PAUSE/STOP button to return to Welcome screen.
6. Hold down the PAUSE/STOP button and Right button together for 3 seconds while at the Welcome screen to enter the Console Setup Mode again.
7. Push OK seven times.
8. The Console display shows "LOG"
9. Press Right Arrow and record 4 digit number shown.
10. Press Right Arrow again and record next 4 digit number. Continue pressing Right Arrow then recording the number shown until screen displays "RESET LOG:NO".
11. If you have recorded all the numbers press Up Arrow and screen will display "RESET LOG:YES". Press OK
12. Press PAUSE/STOP to return to home screen RECORD FIRMWARE VERSION AND ERRORS LOGGED IN CUSTOMER FILE

## PROCEDURE 3: RESET MACHINE (workout data will be lost):

1. Hold down the PAUSE/STOP button and Right arrow button together for 3 seconds while at the Welcome screen to enter the Console Setup Mode. Console will beep and display date information when it enters Setup Mode.
2. Push OK four times until the Console displays the TOTAL RUN HOURS screen.
3. Hold down the PAUSE/STOP button and Right arrow button together for 3 seconds to go into the Engineering Mode
4. Press the Up arrow once and screen will display RESET CONSOLE
5. Press OK and screen will display CONFIRM- NO
6. Press the Up arrow once and screen will display CONFIRM-YES
7. Press OK
8. Set date and time, press OK.
9. Machine returns to the Reset menu. Press PAUSE/STOP. Machine is ready to use.

## PROCEDURE 4: CALIBRATE MCB:

1. Hold down the PAUSE/STOP button and RIGHT ARROW button together for three seconds while at the Welcome screen to enter the Console Setup Mode. Console will beep and display date information when it enters Setup Mode.
2. Push OK four times until the Console displays the TOTAL RUN HOURS screen.
3. Hold down the PAUSE/STOP button and RIGHT ARROW button together for 3 seconds to go into the Engineering Mode.
4. Push the Down arrow button 4 times until the Console displays "RUN MCB CAL". Be sure the area around the Treadmill is clear of all bystanders, children and pets. Be sure there is nothing on or under the Walking Belt, or near the Treadmill.
5. With the area clear, push the OK button. The calibration procedure will begin by automatically moving the Walking Belt and lifting the Deck through the full range of incline motion. Be sure not to touch or allow anyone else to touch the machine while calibration is occurring.
6. When calibration is complete, the Console will display "done" for a few seconds, and then return to the "RUN MCB CAL" option.
7. Flip the power switch to OFF. Calibration is now complete for the machine.